



**ICAR-INDIAN INSTITUTE OF HORTICULTURAL RESEARCH
HESSARAGHATTA LAKE POST, BANGALORE-560 089**

EPABX: 080-23086100 Extn: 218 & 217

FAX: 080-28466291 – Email: purchase.iihr@icar.gov.in

F.No.5-81/2017-18/SP/

Dated: 06.10.2020

NOTICE FOR INVITING TENDER THROUGH E-PROCUREMENT

Online Bids are invited from interested firms under **Two bid system (Technical bid/financial bid)** for “**Network Firewall**” at ICAR-IIHR, Hesaraghatta Lake Post, Bangalore. Manual bids shall not be entertained.

Tender documents may be downloaded from e-procurement website of CPPP <https://eprocure.gov.in/eprocure/app> as per the schedule given in CRITICAL DATE SHEET as under:

CRITICAL DATE SHEET

Tender No.	F.No.5-81/2017-18/SP/
Name of Organization	ICAR-INDIAN INSTITUTE OF HORTICULTURAL RESEARCH, Hesaraghatta Lake Post, Bangalore
Date and Time for Issue/Publishing	06.10.2020 at 04:00 PM
Document Download/Sale Start Date and Time	06.10.2020 at 04:00 PM
Bid Submission start Date and Time	06.10.2020 at 04:00 PM
Bid Submission End Date and Time	26.10.2020 at 03:00 PM
Date and Time for Opening of Technical Bids	28.10.2020 at 11:00 AM
Address for Communication	Asstt. Admn. Officer (Store Purchase), IIHR, Hesaraghatta Lake Post, Bangalore

SD/-

CHIEF ADMINISTRATIVE OFFICER

INSTRUCTIONS FOR ONLINE BID SUBMISSION

1. The Tender form/bidder documents may be downloaded from the <https://eprocure.gov.in/eprocure/app>. **Online submission of Bids through** Central Public Procurement Portal (<https://eprocure.gov.in/eprocure/app>) is mandatory. Manual/Offline bids shall not be accepted under any circumstances.
2. Tenderers/bidders are requested to visit the website <https://eprocure.gov.in/eprocure/app> regularly. Any changes/modifications in tender enquiry will be intimated by corrigendum through this website only.
3. In case, any holiday is declared by the Government on the day of opening, the tenders will be opened on the next working day at the same time. The Council reserves the right to accept or reject any or all the tenders.
4. The interested Firms are required to deposit (in original) **EMD of Rs.8,000/-** in the shape of Demand Draft in favour of **THE DIRECTOR, ICAR-IIHR payable at Bangalore** may be address to **Asstt. Admn. Officer (Purchase), IIHR, Hessaraghatta Lake Post, Bangalore-560089** on or before **bid opening date and time as mentioned in the Critical Date Sheet**.
5. **Please note that only online Bids will be accepted. However hard copy of documents and technical brochures uploaded by the firm may be deposited to Asstt. Admn. Officer (Purchase), IIHR, Hessaraghatta Lake Post, Bangalore-560089 on or before bid opening date and time as mentioned in the Critical Date Sheet.**
6. Bidders need not to come at the time of Technical as well as Financial bid opening at IIHR. They can view live bid opening after login on CPPP e-procurement portal at their remote end. If any dispute arises, Within Bengaluru Jurisdiction only.
7. The firms are also required to upload copies of the following mandatory documents for Technical evaluation:-
 - **Technical Bid**
 - a) Scanned copy of Earnest Money Deposit (EMD). For claiming exemption, proof like NSIC or Udyog Aadhar registration are to be uploaded. .
 - b) Scanned copy of Firm's registration with shop & Establishment, PAN Card, GST No.
 - c) Scanned copy of Income Tax Returns Statement for the financial year 2015-16, 2016-17 & 2017-18 or 2016-17, 2017-18 & 2018-19.
 - d) Scanned copy of Annexure- IV & Tender acceptance letter (Annexure-V).

- f) Scanned copy of Chartered Accountant certified profit and Loss account, Balance sheet which are used for filing IT returns only are to be enclosed regarding firm's/Company turnover of Rs.9.00 lakhs per year during the period 2015-16, 2016-17 & 2017-18 or 2016-17,2017-18 & 2018-19.
 - g) Scanned copy of User List/Purchase Orders of its satisfactory installation.
 - h) Scanned Copy of Make and model of all systems, sub systems and additional items should be mentioned in the technical bid and complete technical details should be provided in the form of Brochures and write-ups.
 - i) The firm should have executed at least one similar work order of value Rs. 7.00 lakhs in the last three years during 2017-2020 or Two work orders of value Rs. 4.5 lakhs each or Three work orders of value of Rs.3.25 lakhs each. Copy of the same to be attached.
 - j) Firm should be in existence for 5 years. It should have been registered prior to 01.09.2015.
 - k) The firm has to enclose a certificate to the effect that all the terms & conditions are agreeable.
 - l) Scanned copy of latest GST return.
 - m) Scanned copy of ISO certification of the firm.
 - n) Scanned copy of manufacturer authorization form issued to the vendor/dealer.
- **Financial Bid:-**
 - a) Price Bid as BOQ XXX.xls

SD/-

CHIEF ADMINISTRATIVE OFFICER

Terms & Conditions

1. The tenderer shall quote rates, which will include the delivery & other incidental charges.GST, if any, should be indicated separately.
2. The rates should be quoted as per the BOQ uploaded on the CPP Portal (reference may be obtained from Annexure-III). GST, if any, should be indicated separately. It must be noted that the contract shall be awarded to the firm which fulfils all the required terms and conditions and remains L-I for any particular items.
3. The firm must also possess valid PAN No. & GST registration number and a copy of the same must also be enclosed with the tender document.
4. Copy of IT return for Financial year 2015-16, 2016-17 & 2017-18 or 2016-17, 2017-18 & 2018-19, Income Tax Statement may be furnished.
5. The firm should have filed GST return and copy of the same to be attached.
6. The firm should be in existence for over 05 (Five) years in the trade with the business turnover of not less than Rs. 9 Lakhs per annum for 2015-16, 2016-17 & 2017-18 or 2016-17,2017-18 & 2018-19.Chartered Accountant certified profit and Loss account, Balance sheet to this effect may be enclosed.
7. Modification in the tender documents after the closing date is not permissible.
8. The successful firm shall have to supply and install Network Firewall within 20 days from the date of confirmed supply order and if the materials are not supplied in time then EMD shall be forfeited. The rates quoted shall be valid for one year from the date of opening of tender.
9. The contractor/bidder or his representative may contact the undersigned at **Tel. No. 080-23086100 Extn: 218 & 217** for any further clarification. No variation in terms of quality of the items shall be entertained or else EMD/Security deposit shall be forfeited.
10. The Director, ICAR-IIHR, shall have the right to reject all or any of the offers, accept more than one offer, and assign part of the job without assigning any reason.
11. Merely quoting of lowest rates does not mean that order shall be given to that firm. The competent authority will finally decide on the basis of quality & performance of past installations.
12. The interested Firms are required to deposit (in original) an Earnest Money Deposit (EMD) of the amount mentioned against item in the form of Demand Draft from any of the Commercial Bank in favour of **THE DIRECTOR, ICAR-IIHR payable at Bangalore** may be address to **Asstt. Admn. Officer (Purchase), IIHR, Hessaraghatta Lake Post, Bangalore-560089 on or before bid opening date and time as mentioned in the Critical Date Sheet.** No quotation shall be considered without the earnest money deposit. Demand draft drawn in favour of any officer other than 'THE DIRECTOR, ICAR UNIT-IIHR payable at Bangalore' will not be accepted and the tender will be rejected. The earnest money will be refunded only after the finalization of the procurement and no interest will be paid on earnest money. The request letter for refund of EMD & performance security is to be submitted by the firm.
13. Rates once finalized will not be enhanced/reduced during the currency of the contract.
14. In case, the successful bidder shows inability at any stage, after the contract is finalized and awarded, for whatsoever reason(s), to honour the contract, the earnest money /performance security deposited would be forfeited.
15. The Director, ICAR-IIHR reserves the right to cancel the contract at any time during the currency period of the contract without giving any reason.
16. The firm to whom the tender will be awarded, will have to deposit the performance security equal to 10% of the total amount at the time of installation of the equipment, either in the form of Bank Guarantee or DD favouring the Director, IIHR, Bangalore for a period of one year, in case of contract awarded for one year and Three year, in case of contract awarded for Three years. If the services are not found to be satisfactory, the performance security is liable to be forfeited. No interest will be paid on performance security.
17. If any dispute(s) arises between IIHR and the firm with reference to the contract, IIHR will decide it and its decision will be binding on the firms.

18. Bid Validity: 180 days
19. Our Institute is registered with DSIR and we are exempted from Excise Duty & Custom Duty. Hence CDEC/DSIR Certificate will be provided to the firm, if demanded. GST/Central Excise should be quoted accordingly.
20. Payment:- The payment will be released after supply / installation and satisfactory certificate from the Indentor.

Payment Terms: In order to facilitate for speedy settlement of payment you are requested to furnish the following details as below:

1. **Name of the firm:**
 2. **Name of the Bank:**
 3. **IFSC Code of Bank:**
 4. **Name of the Account & Account No.:**
 5. **Branch Code:**
 6. **Amount to be paid:**
 7. **E-mail address of the party:**
 8. **GST No. and Pan No. copies**
22. Installation:- Within **10 days from the date of receipt of equipment** in the Institute failing which Liquidated Damage clause shall apply.
Liquidated Damage clause: It would be realized @ 0.5% (half per cent) of the base price (excluding taxes) of the delayed goods for each week of delay subject to maximum 20%.

23. Prices:

Price structure:

a) **The tenderer shall quote for the complete requirement of goods and services and for the full quantity for both One year and Three years. taking into consideration of the specifications as for Annexure – VIII.**

b) **The rates and prices quoted shall be in Indian Rupees**

c) GST rate and amount and basic value of equipment is to shown separately along with GST registration No. and Pan No.

d) The rates and prices quoted by the supplier shall remain firm and fixed during the currency of the contract and shall not be subject to variation on any account, whatsoever, including statutory variations, if any.

‘Terms & Conditions are acceptable’

Dated

(Authorized signatory of the firm)

Annexure-III

(Reference for BOQ) (To be quoted in format provided on CPP Portal)

Price bid for “**Network Firewall**” at ICAR-IIHR, Hesaraghatta Lake Post, Bangalore-89

Sl. No.	Name of item	Hard ware and License	Per unit price* (in figures/words) (as per BOQ)
01	Network Firewall *	For 1 year	Rs.
		For 3 year	Rs.

*For specification requirement Annexure-VIII may be referred.

- Items should be of reputed make and suitable for high end elite users
- GST extra as applicable should be indicated separately in the column provided.
- **The instrument is to be installed at ICAR-IIHR, Hesaraghatta, Bangalore.**

Note: The above mentioned Financial Proposal/Commercial bid format is provided as BoQ_XXXX.xls along with this tender document at <https://eprocure.gov.in/eprocure/app>. Bidders are advised to download this BoQ_XXXX.xls as it is and quote their offer/rates in the permitted column and upload the same in the Financial bid. **Bidder shall not tamper/modify downloaded price bid template in any manner.** In case if the same is found to be tempered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with IIHR.

Annexure-IV

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FAX: 080-28466291 - Email: purchase.ihr@icar.gov.in



ICAR-INDIAN INSTITUTE OF HORTICULTURAL RESEARCH

HESSARAGHATTA LAKE POST, BANGALORE-560 089

Name of the Firm _____

Registered/Postal Address _____

1	Permanent Account Number (PAN)	
2	GST Registration No.	
3	Bank Details	
a	Bank Name	
b	Branch Address	
c	Account Number	
d	Type of account (current/saving) MICR No.	
e	IFSC Code	

Date:

Name of the Authorized Signatory

Place:

Stamp & Signature

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date:

To,
The Director,
ICAR-IIHR,
Hesaraghatta Lake Post,
Bangalore-560089.

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No. _____

Name of Tender/Work:

Dear Sir,

1. I/ We have downloaded/obtained the tender document(s) for the above mentioned 'Tender/work' from the web site(s) namely:

As per your advertisement, given in the above mentioned website(s).

2. I/We hereby certify that I/We have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents lime annexure(s), schedule(s), etc...) which form part of the contract agreement and I/We shall abide hereby the terms/conditions/clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/organization too have also been taken into consideration, while submitting this acceptance letter.
4. I/we hereby unconditionally accept the tender conditions of above mentioned tender documents/corrigendum(s) in its totality/entirely.
5. I/we do hereby declare that our Firm has not been black-listed/debarred by any Govt. Department/Public sector undertaking.
6. I/we certify that all information furnished by our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/organization shall without giving any notice or reason therefore or summarily reject that bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)

Annexure-VI

INSTRUCTIONS FOR ONLINE BID SUBMISSION

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL <https://eprocure.gov.in/eprocure/app>.) by clicking on the link '**Online bidder Enrollment**' on the CPP Portal which is free of charge.
- As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (class II or Class III certificates with signing key usage) issued by any certifying authority recognized by CCA India (e.g. Sify/nCode/eMudhra etc.) with their profile.
- Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- Bidder then logs in to the site through the secured log-in by entering their users ID/password and the password of the DSC/e-Token.

SEARCHING FOR TENDER DOCUMENTS

- There are various search options built in the CPP Portal. To facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- Once the bidders have selected the tenders they are interested in, they may download the required documents/tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS/e-mail in case there is any corrigendum issued to the tender document.
- The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification/help from the Helpdesk.

PREPARATION OF BIDS

- Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in

which the bid documents have to be submitted, the number of documents- including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

- Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and generally, they can be in PDF/XLS/RAR/DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use 'My Space' or 'Other important Documents' area available to them to upload such documents. These documents may be directly submitted from the 'My Space' area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other technical issues.
- The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- Bidder has to select the payment option as 'offline' to pay the tender fee/EMD as applicable and enter details of the instrument.
- Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- Bidders are requested to note that they should necessarily submit their financial bids in the Format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cell with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric, encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

- The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- Upon the successful and timely submission of bids (i.e. after clicking 'Freeze Bid Submission' in the portal), the portal will give a successful bid submission message and a bid summary will be displayed with the bid no. and the date and time of submission of the bid with all other relevant details.
- The bid summary has to printed and kept as an acknowledgement of the submission of the bid.

ASSISSTANCE TO BIDDERS

- Any queries relating to the tender documents and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contract person indicated in the tender.
- Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

Details of Equipments & EMD

Sl. No.	Purchase of item	License for	Earnest Money in INR	File. No. for reference
01	Network Firewall *	1 year 3 year	Rs.8,000/-	F.No.5-81/2017-18/SP/

Note: EMD defined on to the Portal is MINIMUM. Bidder has to submit the EMD as per item for which quoting for.

***Installation at ICAR-IIHR, Hesaraghatta, Bangalore.**

TECHNICAL SPECIFICATIONS FOR NETWORK FIREWALL -

The firewall should support UTP, SFP, SFP+, QSFP28
The solution must provide Firewall, user identification, application visibility and control, SSL VPN for 500 or more users, IPS, gateway Anti-virus, anti-bot, data leakage protection, URL filtering.
The Firewall should have dedicated inbuilt hardware CPU, memory and disk resources for firewall management access, and firewall access must be available irrespective of load.
The system should have hardware configuration with memory- 8 GB; USB ports- 2; VGA & COM port – 1 each or better
The appliance should perform with minimum Firewall Throughput (UDP) - 20 Gbps or above; IMIX Throughput - 8 Gbps or above; VPN Throughput - 3 Gbps or above; Antivirus Throughput - 4.5 Gbps or above; IPS Throughput - 5.5 Gbps or above; NGFW Throughput - 4 Gbps or better.
The quoted product should be capable for Concurrent sessions -10 million or higher, New session/sec – 140,000 or higher, IPsec VPN users – 2000 or higher and SSL VPN users – 500 nos or higher.
The appliance should have access/interface management for Static/DHCP/PAP/CHAP, facility for inbuilt database, LDAP & AD, location identifiable access and MAC whitelisting
The appliance should be equipped with facility of user management to create/block/renew/switch users in a group & apply policies with easy import/export of data
The firewall should have feature of Web/URL/port/application based content filtering, country based traffic control, FilteringLog generation & retrievals
The firewall system should have feature to block email attachments, cc, bcc & other; restricts file upload over HTTP, FTP, P2P and other file sharing applications; block chat conversations based on pre-specified words and file transfer over IM; Controls file upload over HTTPS/SSL websites. Logging & reporting in accordance to HIPAA, CIPA, PCI DSS compliance
The appliance should be equipped with facility for load balancing of internet traffic and should support two or more ISP Links. It should be capable to deliver combined bandwidth output (LAG), define traffic priority to links (Active-Active) and ensure failovers - redirect traffic to active gateways (Active-Backup)
The appliance should have strong firewall & network management capability that is capable of stopping all types of DoS, prevents DNS spoofing & flooding, bypass websites and packet capturing. It should be capable of performing NAT & create access rules, DNS Forwarder & Port forwarding, generate IP summary and dynamic DNS
The appliance should support IP v4 & v6; NAT66, NAT64, DNS64; tunnel IPv6 over IPv4 and IPv4 over IPv6
The system should be capable of Static/Dynamic, OSPF, BGP and RIP routing and able to set policy based routing, upstream proxy and web Proxy
The firewall appliance should possess IPS (default signatures 15000 or higher) integrated inline DPI based detection & mitigation of all network threats, viruses, malware, spam, ransomware on real-time basis. It should have facility to automatic update signature database of threat logs with action. It should generate summary and detailed reports of identified threats.
The firewall should be inbuilt pre-configured customizable SMS gateway with unlimited authentication SMS.
The appliance should have feature of real-time alerts to user on data consumption limit, voucher expiry etc.; real-time alerts to admin on link failure, ISP speed, remote access etc.
The appliance should be capable to generate and store surfing logs in time, user, IP and site dependent manner.
It should be capable of adding different network devices, get notification & analytics if physically up/down

The appliance should give VPN client support with VPN having capability of SSL VPN - TCP/UDP Tunneling; IPSec with stateful failover, L2TP and PPTP with strong encryption support. It should provide SSL authentication at AD, LDAP, radius and local levels. Device should support at least 500 VLANs
The appliance should have feature to provide seamless connectivity from wired to wireless network
The quoted firewall appliance GUI should be highly user-friendly and easy operability.
The firewall appliance should have the option available to support for dual power supply in future for redundancy
The firewall bidder should provide 24*7 Call and Email Support
The firewall vendor provide on-site installation and configuration for the firewall.
The firewall vendor should attached Manufacturer Authorization Form (MAF) for the quoted specification [Attach MAF for Firewall]
The user must quote the recurring cost of the product.
The firm must quote the client list in India and Govt Departments.
The firewall appliance should ISO certified and should have minimum 5 year warranty for the supplied products and licenses from the date of Installation completion. All the hardware replacements and delivery should be taken care by the bidder with no financial implications to ICAR-IIHR.

**SD/-
CHIEF ADMINISTRATIVE OFFICER**